

February 1, 2021

## **Bourne Cable Advisory Committee Charge**

The Cable Advisory Committee is charged with the responsibility to conduct the following tasks:

- Provide an advisory role in the process to negotiate and approve new or renewal licenses with the town's cable provider and make recommendations to the Issuing Authority, i.e. the Board of Selectmen;
- Obtain community input in developing the "Ascertainment of Needs" surrounding cable television in Bourne
- Inform and educate the public about cable television service;
- Assess the cable needs of the community and recommend policy changes;
- Conduct regular meetings with cable company representatives to discuss matters of mutual interest;
- Report to the Issuing Authority (IA) on company compliance with the license;
- Assist in dispute resolution and serves as a liaison between cable customers and the cable provider regarding questions on service contracts, unresolved billing errors and persistent repair problems;
- Respond to residents' questions regarding the cable television system;
- Keep abreast of community programming issues; and