



If you are eligible for Fuel Assistance, you may also be eligible for the following Energy Programs:

### WEATHERIZATION PROGRAM

The Weatherization Program provides insulation and minor energy efficiency related repairs to Fuel Assistance eligible households to help reduce home heating costs. There is no cost to the household. Weatherization is based on a priority system provided by the Federal funding source, Elderly; children under 6; disabled; high energy consumption; are priorities. An auditor will come to your home to perform an energy inspection. The auditor will explain the efficiency measures recommended. The actual work is done by licensed contractors and is reinspected after the work is completed.

### BURNER REPAIR & REPLACEMENT

The Home Energy and Retrofit Task Weatherization Assistance Program (HEARTWAP), or more commonly known as Burner Repair and Replacement, assists Fuel Assistance eligible households with heating system repairs and replacement services.

Your eligibility for HEARTWAP will be determined by your Fuel Assistance eligibility. You must own your home. If your heating system is in need of repair, call SSCAC at 508-747-7575 Ext. 6237 or Ext. 6253 to determine whether you are eligible and if the repair will be covered.

### APPLIANCE MANAGEMENT PROGRAM

Appliance Management Programs (AMPS) provides Fuel Assistance eligible households with an electric use energy audit to determine where savings can be generated. Energy efficient light bulbs and other measures are provided at no cost to discount rate eligible households.

Wareham and Cape Cod and Islands call the Housing Assistance Corporation for Heating System and Weatherization Programs at 508-771-5400.

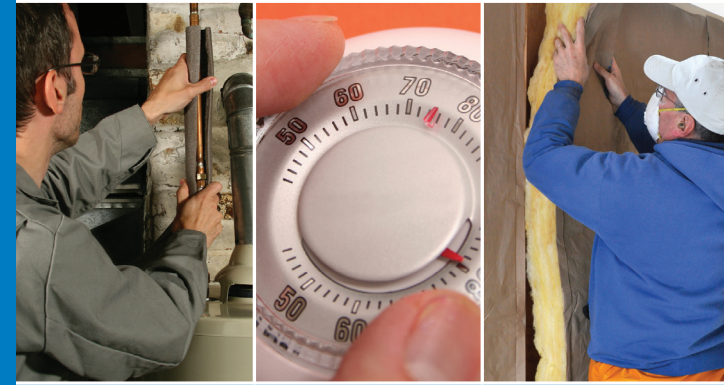


Charlie Baker, Governor  
Janelle Chan, Undersecretary

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## SOUTH SHORE COMMUNITY ACTION COUNCIL

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Since 1965, South Shore Community Action Council has provided a range of critical services to low-income individuals and families on the South Shore of Massachusetts. SSCAC works to eliminate poverty along the South Shore by providing low-income people with opportunities and supports for education, training, and work.

### SSCAC PROGRAMS & SERVICES

Fuel Assistance, Weatherization, Burner Repair & Replacement, Transportation, Early Education & Care (Including Head Start), Consumer Aid, Emergency Services, Volunteer Income Tax Assistance, Food Resources Program and Food Distribution Center

SSCAC is an equal opportunity provider.

### ENERGY ASSISTANCE PROGRAMS

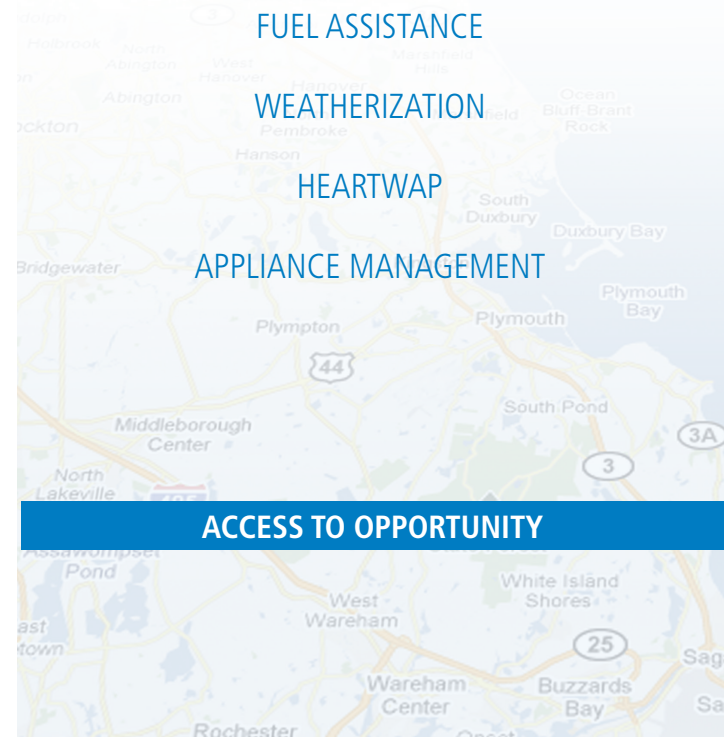
FUEL ASSISTANCE

WEATHERIZATION

HEARTWAP

APPLIANCE MANAGEMENT

ACCESS TO OPPORTUNITY



# ENERGY PROGRAMS

## FUEL ASSISTANCE PROGRAM

The Fuel Assistance Program provides low income households with help paying home heating bills. To apply you must bring the following types of information to a SSCAC Intake Site:

### 1. PROOF OF INCOME

Last 4 weeks gross income for everyone in the household. All income must be documented such as Wages, Unemployment, Social Security, Pensions, Veterans Benefits, Child Support, TANF, EAEDC, etc.

- ✓ Any adult receiving income for a minor must have proof of that income.
- ✓ For the Self Employed, a copy of complete 2020 Federal Tax Return with all schedules attached
- ✓ Full Time Students (18 years and older) need current documentation from the school or college.

### 2. YOU WILL ALSO NEED THE FOLLOWING:

- ✓ Complete Electric Bill
- ✓ Heating Bill
- ✓ Mortgage, Homeowners Insurance, Real Estate Tax or lease.
- ✓ Photo ID
- ✓ Social Security Cards and Birth Dates for all members in the household



### PLYMOUTH OFFICE:

71 Obery Street | Plymouth, MA 02360  
FUEL ASSISTANCE: (508) 746-6707 | FAX: (508) 746-5140  
Walk in hours are Monday, Tuesday, Thursday, and Friday from 8:45 AM - 3:30 PM starting November 1, 2019 and ending on April 30, 2020.

### HYANNIS OFFICE:

66B Willow Avenue | Hyannis, MA 02601  
TELEPHONE: (508) 778-0870 | FAX: (508) 778-0871  
Walk in hours are Mon, Wed, Fri 9:15 AM - 11:30 PM & 12:30 PM - 3:30 PM from October through April.

## QUESTIONS?

### HOW DOES SSCAC PAY MY BILL?

Your heating company (Gas, Oil, Electric, etc.) will send billing directly to SSCAC and payments up to your benefit level will be made for energy used from November-April. (Subject to funding availability)

### ARE THERE ANY EXCEPTIONS?

YES, if you have a housing subsidy AND the cost of your heat is included in your rent AND your rent is less than 30% of your income, you are NOT eligible.

### DO I PAY ANYTHING ON MY FUEL BILL IN THE WINTER?

YES. The Fuel Assistance Program does not pay ALL of your winter heating bills. Call your fuel vendor and ask for your last winter's bill. Subtract your benefit level (Information available by calling 508-746-6707 or 1-877 FUEL AID toll free long distance) from your winter usage, what is left is your responsibility to pay.

The easiest way to pay is to divide what is left by 6 months (the number of months in the Fuel Assistance Program) and pay that amount each month to your heating company during the winter.

### IS IT POSSIBLE TO RECEIVE AN ADDITIONAL BENEFIT?

YES, you may be eligible for an additional benefit if the cost of heating your home for the last 12 months is high and exceeds the threshold set for your fuel type.

### DO I GET A DISCOUNT ON MY BILL?

Eligibility for fuel assistance may give you a discount on your gas and electric bills. The discounts range from 20 - 35 % on your utility bill's distribution charges. Please note that, some utilities require that the name on the bill is the same as the head of household on the fuel assistance application.

## ELIGIBILITY

You can own or rent (including renters whose heating costs are included in rent). Eligibility is determined by the gross income of all family members, as well as family size.

### Fuel Assistance Income Eligibility Guidelines

Household Size	Maximum Gross Annual Income
Family of 1	\$39,105
Family of 2	\$51,137
Family of 3	\$63,169
Family of 4	\$75,201
Family of 5	\$87,233
Family of 6	\$99,265
Family of 7	\$101,521
Family of 8	\$103,777

Call 508-746-6707 for help or more information or visit [www.sscac.org](http://www.sscac.org) to find an Outreach location near you!