



# Public Workshop #1

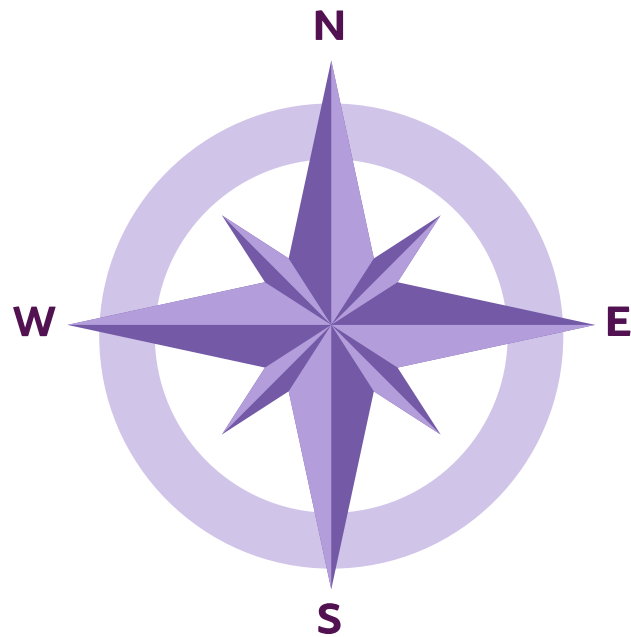
July 17, 2023

Strategic Plan

24 | 28

# Why are we doing this?

Libraries offer services as vibrant and diverse as the community it supports.



## Explore

To continue being an important contributor to the quality of life for our community.



## Experience

Develop tools that are up-to-date and an accurate reflection of our community needs.

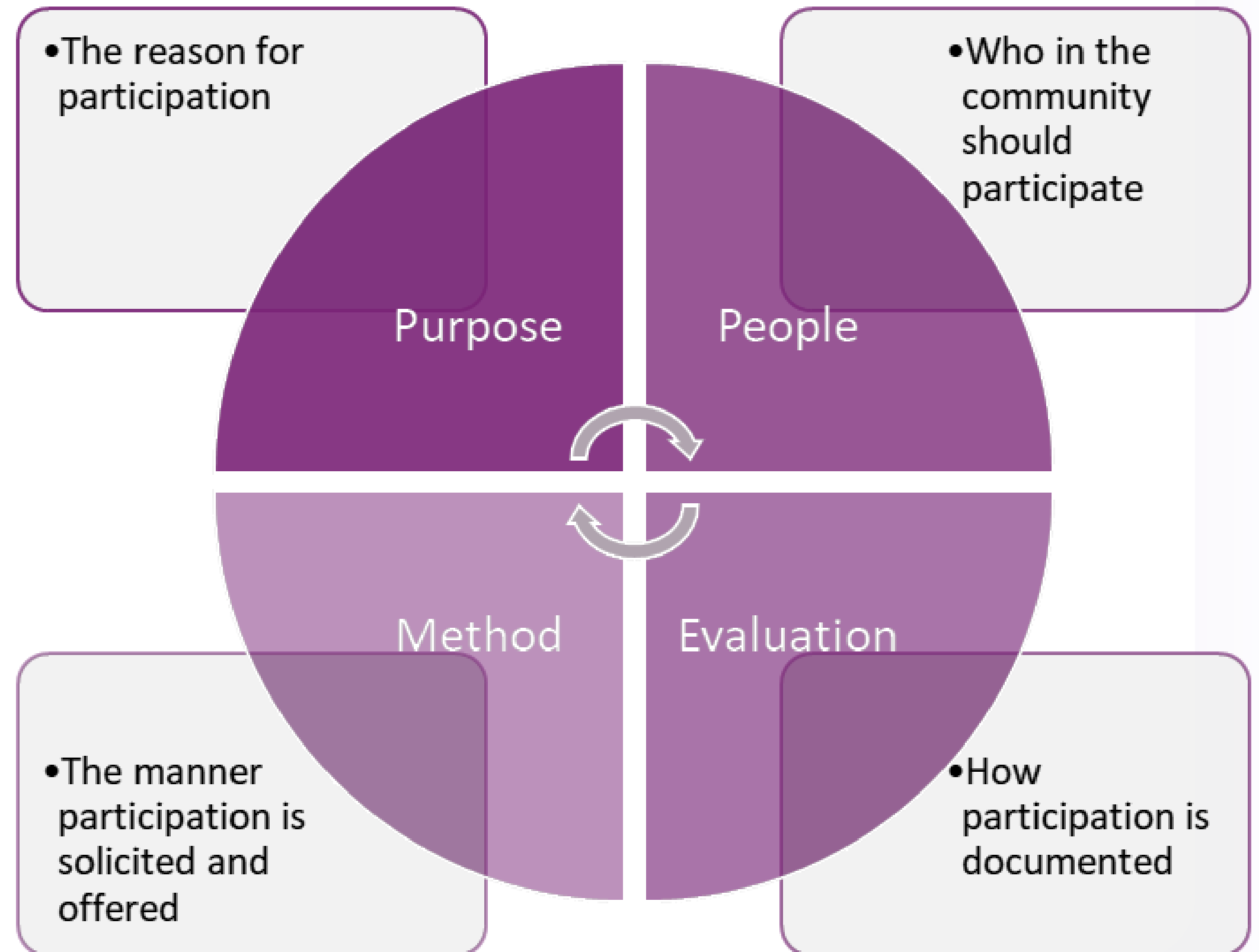


## Enjoy

Ensure all ages, backgrounds, needs, and abilities can identify the Bourne library as everyone's Library.

# How do we get there?

## Public Participation Plan



# Public Participation Plan



## Purpose

“The Library Board of Trustees and staff are interested in generating public opinion as to what should happen next in terms of library services and facilities so that we may better serve our vibrant and diverse community and realize the library’s full potential to have a positive impact in the lives of residents of all ages, backgrounds, needs and abilities.”

## Objective

“The success of the library creating a positive impact will be achieved when decisions about its future are aligned with the needs of all people it serves.”

## Problem

“What services will the community need for the next 5+ years; where and how should they be offered?”

# Public Participation Plan

*We need  
your voice!*

## Hearing the Community

### 5W+H

- **Who** specifically are the customers;
- **What** services are they using or not able to use;
- **When** are they being used or not used;
- **Where** are they being used or not used, and
- **Why** are they using or not able to use the services
- **How** are the services adding value or not.

#### Survey



#### Workshops



# Today's Discussion



## Small Groups Lead by Facilitator

1. What are the strengths and assets of Bourne Library?
2. What are the Library's challenges today and in the future?
3. What is your future vision of library services in the Town of Bourne?

# Today's Discussion



## Your Tools

### Your Voice



### Worksheets



# Today's Discussion



## Ground Rules

Be kind and respectful

Be concise

Be patient

Be open to new ideas



# Today's Discussion



## Ice Breaker



# Today's Discussion



## Groups

- Introductions around the table.
- 20 minutes per question (timed)
- 5 min break between questions

# Today's Discussion



## Report Out - Around Groups

- What were common themes or a shared vision from your discussions?

# Next Steps



## SEND YOUR WORKSHOP COMMENTS TO THE TOWN:

- Mail or Drop off at: Bourne Library, 19 Sandwich Rd,  
Bourne MA 02532
- E-mail to: [libraryplan@townofbourne.com](mailto:libraryplan@townofbourne.com)

# Next Steps



## Workshops

### In Person Workshop #A

Monday, July 17, 2023

6:00pm - 8:00pm

Jonathan Bourne Public Library

### Virtual Workshop

Wednesday, July 19, 2023

5:00pm - 7:00pm

Via Zoom

### In Person Workshop #B

Thursday, July 27, 2023

10:00am - 12:00pm

Veterans Memorial Community Center

## Survey

RESPONSES DUE BY  
**August 4, 2023**

PRINTED FORMAT AVAILABLE AT  
JONATHAN BOURNE PUBLIC LIBRARY  
TOWN HALL  
VETERANS MEMORIAL COMMUNITY CENTER



# Next Steps

Description		Timeline	June	July	Aug	Sept
✓	Gather data about existing library operations and indicators	June 12 – June 23				
✓	Initial SWOT Analysis/Evaluation of Programs and Resources	June 15				
✓	Finalize Public Participation/Engagement, and list of Stakeholders	June 29				
✓	Discuss Survey draft and possibly approve	June 29				
✓	Summarize Initial plan and discussions	June 12 – July 11				
✓	Develop outline of Public Workshops	June 29				
✓	Update Select Board	July 11				
✓	Launch outreach efforts outlined in Engagement plan	July 12				
✓	Launch Survey for public participation	July 12 – Aug 4				
	<b>Conduct Public Workshops</b> (2 in person, 1 virtual)	<b>July 12- Aug 4</b>				
	Collect and compile results from Survey and Workshop	July 12 – Aug 11				
	Public Meeting for comments on 1 <sup>st</sup> Draft Plan	August 24				
	Revisions to Draft Plan incorporating feedback	Aug 24 – Sept 5				
	Update to Select Board	September 5				
	Public Meeting for comments on 2 <sup>nd</sup> Draft Plan	September 13				
	Final Draft/Report presented for Trustee approval	September 28				

Trustee & Staff Task

Town Staff Task

Public Participation



**Thank you!**

**Strategic Plan**

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